



# Stemp

Technology. We make it work.

*“I have always been very satisfied with your response time and your response.*

*The physicians don’t know— but need to know— how much Stemp does behind the scenes.”*

*- Tina, CountyOB, Branford, CT*

## Why Work with Stemp Systems Group?

- *Serve as your advocates when working with IT vendors*
- *Translate user requirements into technical specifications*
- *24-hr technical support*
- *Same day/next day onsite service*
- *HIPAA knowledgeable staff*
- *Disaster recovery, planning and support*

## Stemp Systems Lets You Focus on Your Patients

Over thirty medical practices trust us to work closely with them to understand their practices and become their outsourced IT managers.

When you put Stemp to work as *your* IT experts, you get the benefits of office automation— better patient care, improved workflow—without the IT headaches. With us, your practice benefits from

- *Maximum network up-time*— Your system is available when you need it, and we’re always on call for technical support.
- *Lower total cost of ownership*— You get

the most long-term value for your technology investment.

- *State-of-the-art security*— Your patient data and computer network are protected and in compliance.

We start by listening to you and understanding your practice’s patient care and management goals. Then we research and evaluate technology options, and recommend solutions that are best suited for your practice size, specialty and workflow.

We oversee and implement every step of system installation and integration. We can train doctors and



administrators in application basics.

We provide ongoing technical support via phone, site visits and HIPAA-compliant virtual networks. We’re also the go-between for you with software suppliers, so that your tech issues are resolved quickly.

With Stemp as your strategic IT partner, *you* focus on your patients, *we* focus on the technology.

## Our Professionals Speak Your Language



*From left: Donna, Aleem, Ben, Alina, Morris, Stacy, Kurt, Luke, Richard and Moshe.*

Stemp Systems Group has grown rapidly into a highly focused team of technical support and client service professionals. Our consultants include CPAs, MBAs, network engineers, MIS managers, database experts, programmers, and trainers.

Clients love us because we speak their language just as well as we speak “techie”, so we get to the right solutions faster.

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## Practices We Serve:

- *Cardiology*
- *Dermatology*
- *Gastroenterology*
- *OB/GYN*
- *Ophthalmology*
- *Orthopedics*
- *Otolaryngology*
- *Pediatrics*
- *Pediatric Ophthalmology*
- *Plastic Surgery*
- *Urology*

**Morris Stemp, CPA, MBA, founded Stemp Systems 20 years ago with the idea of offering clients a unique combination of business expertise and information technology know-how.**

**While at KPMG Peat Marwick, Morris had successfully implemented integrated accounting, payroll manufacturing and office productivity systems. He understood that for IT solutions to contribute to the bottom line, they must be based on a fundamental understanding of how a business operates.**

**Today, as outsourced IT consultants and managers, Stemp Systems Group continues to serve clients who value our ability to select, install and integrate IT solutions that make sense for their businesses — so that they don't have to become IT experts themselves.**

## Stemp Standards & Certifications Show Our Commitment

For the past 20 years, we have been passionate about our roles as our clients' outsourced IT managers.

We've distilled our passion into a set of written standards that allows us to maximize system up-time, and resolve technical issues quickly for our clients.

*Stemp Standards* include Stemp trade secrets such as

- Specific workstation and server setup methods
- Proprietary configuration "tweaks"
- Detailed network management techniques

Relying on *Stemp Standards* provides our technical support group with a common founda-

tion for diagnosing and solving technical problems for our clients.

What this means for our clients is an automated office network that increases staff productivity and improves work flow, with fewer "why isn't this working???" headaches.



As further evidence of our passion and commitment to our clients, we continually invest in training and certifications for our staff.

As a result, we are always up-to-date on the latest technologies and are well versed in applying them to client needs.



Our team's certifications include

- Certified HIPAA Professional\*
- Microsoft Certified Partner
- Microsoft Certified System Engineer
- Microsoft Certified Trainer
- Microsoft Office User Specialist
- Sonicwall Certified System Administrator
- Cisco Certified Network Associate
- Certified Information Systems Security Professionals

\* Certification pending.